Retail Student Staff Summary of Terms and Conditions



Work Base: Vacancies primarily at the University of Southampton on

the Highfield Campus, although you may also be required

to work at other sites.

Hours of Work: All of our contracts for Support Staff posts are offered on a

'zero hours' basis which means we will offer you hours as

required

Right to Work: If you require a visa (such as a Tier 2) to work in the UK,

please note that SUSU is NOT a sponsoring organisation

and is therefore not able to sponsor you for a visa.

Rate of Pay: Support Staff Level 1 - £12.21

Holiday Entitlement: Pay for accrued holiday entitlement will be based on a pro

rata of 28 days leave at 12.07% of earnings. Your accrued holiday entitlement will be identified separately in your

payslip

Pension: The Union will comply with employer pension duties in

accordance with Part 1 of the Pensions Act 2008.

Probation period: There will be a probation period of four weeks (or eight

shifts, whichever is longer). Failure to attend, successfully complete training or demonstrate good performance

during the specified time period may result in the

immediate termination of your contract.

Document: Retail Student Staff– Summary of Terms

Version: July 2025